



## IOP Recommendations Action Plan

Proposed Recommendation from the Inspector of Prisons investigation report on  
Death in Custody of prisoner “Mr B” 05/02/2019

The Recommendations submitted by the IOP have been review and considered. The table below is a summary of proposed actions based on the investigation of the IOP in respect of the Irish Prison Service. The table also suggest timelines and action owners for completing the necessary actions.

No.	IOP Recommendations	Irish Prison Service Response	Action Required	Action Owner	Timeline
1.	<b>The IPS should consider availability of chaplaincy services to prisoners during the reserve period from 17:00 to 20:00 (Rostered Hours) when school and workshops are closed and prisoners are unlocked. [Page 12]</b>	Recommendation accepted	The Irish Prison Service is currently considering availability of chaplaincy services to prisoners during the reserve period from 17:00 to 20:00 (Rostered Hours) when school and workshops are closed and prisoners are unlocked.  The IOP recommendation will be further considered as part of the review of Chaplaincy services which will take place in Q2 2022.	Care and Rehabilitation Directorate	Q2 2022
2.	<b>The Officer in charge of the landing should be obliged to record all concerns/incidents brought to his/her attention in the relevant</b>	Already in place  In 2019 the Irish Prison Service carried out a review of the policy and Standard Operating	Operations Directorate intends to carry out a full a review of all Policies and Standard Operation Procedures in relation to the	Operations Directorate	Q4 2022



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	<p><b>Journal. The note should include the time of the report, who made the report, about whom and the nature of the concern to include action, if any taken. Such entries would ensure that all officers taking up duty on a landing and all supervising officers who check and sign the Journals are fully briefed. [Page 12]</b></p>	<p>Procedures with regard to the Monitoring of Prisoners during Periods of Lock Up.</p> <p>The revised documents were published on the IPS Intranet and a comprehensive communications plan was rolled out to raise awareness of same</p> <p>All staff should be aware of their obligations/requirements to record and note any significant information in relation to the prisoners under their supervision in the appropriate journal.</p> <p>SOP 11/21 Close Supervision Cell section 4.1 states “The Governor must ensure information pertaining to all matters relating to a prisoner is recorded in a Close Supervision Log”. Further the SOP states “Each observation must be recorded in the log maintained in accordance with the protocol”.</p>	<p>Monitoring of Prisoners during periods of Lock up in 2022 and this recommendation will be further considered as part of that review.</p>		
<p>3.</p>	<p><b>A healthcare risk assessment should be completed prior to placing a prisoner on the special observation list to (i) determine his/her risk to self or others (ii) if the cell which they occupy is suitable accommodation as regards to potential hazards and (iii) whether any item(s) in the cell or item(s) in</b></p>	<p>Part accepted</p> <p>The requirement for a healthcare risk assessment to (i) determine his/her risk to self or other is set out in SOP 21-059-S-001 Healthcare Special Monitoring, section 3.1.(b) states “Use of this intervention is only initiated based on a thorough clinical assessment which is conducted face to face with the person in custody, by a Registered Medical Practitioner or Nurse.</p>	<p><b>Assessment already in place.</b></p> <p>The purpose of Healthcare Special Monitoring is to increase observations on the prisoner as the level of risk is determined to be lower than the threshold for placement in the Safety Observation Cell (SOC). Healthcare Special Monitoring is</p>	<p>Care and Rehabilitation Directorate</p>	



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	<p>their possession create or heighten the risk. [Page 13]</p>		<p>recommended in the knowledge of a prisoner continuing to reside in their normal accommodation. The historic practice of “stripping out” a cell of potential hazards ceased a number of years back as it was determined that if risks were that significant a more appropriate healthcare response would be warranted. If there were concerns that the prisoner’s current accommodation was inappropriate and posed a risk then placement in the SOC would be recommended post assessment.</p>		
<p>4.</p>	<p><b>A Doctor or a Nurse should review a prisoner on the special observation list on the morning following a prisoner being placed on the list to determine if s/he requires continued special observation.</b> [Page 13]</p>	<p>Already in place</p> <p>The requirement to provide a clinical care plan and the recommended level of monitoring is set out in SOP 21-059-S-001 Healthcare Special Monitoring, Section 3.1.(e) states “If Healthcare Special Monitoring is required, there is a duty of care on Healthcare staff to provide an appropriate Clinical Care Plan to manage the clinical presentation in a safe and responsive manner. The formulation of the Care Plan will be undertaken in consultation with operational staff, to ensure that all relevant information is</p>	<p>The frequency of clinical review is stipulated in the clinical care plan on commencement of Healthcare Special Monitoring. Review and follow up should be carried out as per the clinical care plan. All Healthcare Special Monitoring prisoners are reviewed by the Multi Disciplinary Team on a weekly basis.</p> <p>The Healthcare Directorate will remind Doctors/Nurses of their</p>	<p>Care and Rehabilitation Directorate</p>	



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		included in the Care Plan”. Section 3.1.(d) states “The recommended level of monitoring must be complied with until the prisoner is removed from Healthcare Special Monitoring by the Multidisciplinary Team. Further as per Section 4.2 (h) “Continuation/deselection of inclusion on the Healthcare Special Monitoring list must be discussed and agreed at weekly MDT meeting.	obligations to ensure prisons on Healthcare Special Monitoring are reviewed as per the Clinical Care Plan		
5.	<b>A Chief Officer and/or a Governor grade should visit prisoners on the special observation list during Governor’s Parade and record the visit to include the demeanour of the prisoner in the Special Observation Book. [Page 13]</b>	Already in place. The requirement by Governors to visit prisoners on special observation on a daily basis is set out in SOP 11/21 Close Supervision Cell section 3.3.5 states “The Prison Governor must visit each prisoner accommodated in a Close Supervision Cell on at least a daily basis”. SOP 01/xx Safety Observation Cell section 4.4. h(i) states “The Governor or designate should visit a prisoner in a Safety Observation Cell at least daily”.		Operations Directorate	
6.	<b>The IPS should replace the Breakfast, Dinner Guard and Tea Guard Journals with one Class Journal in which all officers assigned to the landing make daily entries including to whom they hand over responsibility for the landing. [Page 15]</b>	Accepted	Operations Directorate intends to carry out a full review of all Policies and Standard Operation Procedures in relation to the Monitoring of Prisoners during periods of Lock up in 2022 and this recommendation will be considered as part of that review.	Operations Directorate	<b>Q4 2022</b>



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7.	<p><b>When a Supervising Officer on ‘handover’ provides the special observation list to the Class Officer, Dinner Guard or Tea Guard (Receiving Officer) the names of those on special observation should be recorded in the relevant Class Journal signed and dated by both the Officer handing over the list and the Officer receiving the list to ensure there is no doubt as who is subject to checks at 15 minute intervals. [Page 15]</b></p>	<p>Not accepted</p>	<p>This recommendation would result in duplication of effort and as such is not accepted.</p> <p>The observation list is readily and easily available in real time on PIMS which staff have access to. Prisoners name, wing, cell, frequency and type of monitoring is available to view on one screen.</p> <p>As part of the circulars referenced above, Operations will remind Governors of the importance of the special observation list and how they can easily access the list.</p>	<p>Operations Directorate</p>	
8.	<p><b>When a prisoner is placed on the special observation list, whether in his/her own cell or in the Safety Observation Cell, the Safety Observation Book should be completed and healthcare staff should conduct two hourly checks as is required when a prisoner is placed in a Special Observation Cell. [Page 16]</b></p>	<p><b>Partly accept.</b> The process for placing a prisoner on special observation list for Healthcare Special Monitoring is set out in SOP 21-059-S-001 Healthcare Special Monitoring, section 4.2.(c) and 4.2.(d) state “If a decision is made by health care staff to place the person in custody on Healthcare Special Monitoring, he/she must update PHMS accordingly, inform the Governor and Chief Officer, who must in turn inform relevant operational staff. All persons placed on</p>	<p>The placing of someone on Healthcare Special Monitoring is completed on PHMS which transmits to PIMS and is amalgamated into the Operational Special Observation list on PIMS.</p> <p>The frequency of required clinical reviews will be determined by the Clinical Care</p>	<p>Care and Rehabilitation Directorate</p>	



Seirbhís Phríosúin  
na hÉireann  
Irish Prison Service



An Roinn Dlí agus Cirt  
Department of Justice

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		<p>the Healthcare Special Monitoring List are included on The Special Observation/Monitoring List, in real time, on the Prisoner Information Management System (PIMS). The recommended level of monitoring is set out in SOP 21-059-S-001 Healthcare Special Monitoring, section 3.1.(d) states "The recommended level of monitoring must be complied with until the prisoner is removed from Healthcare Special Monitoring by the Multidisciplinary Team.</p>	<p>Plan as not all Healthcare Special Monitoring will require a rigid time specific review. This is based on clinical assessment and professional judgement of the clinical team.</p>		
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